

Limoprestige S.A.

Terms & Conditions

This Terms and Conditions Agreement (“Agreement”) lists the terms of the agreement between you (“Client”) and Limoprestige S.A. (“LP”) in connection with chauffeur driven private limousine services, and related services (collectively the “Services”) provided by LP. By completing a reservation, the Client agrees to accept the terms and conditions of this Agreement and to become a registered traveler of LP. This Agreement is subject to change, and revised versions shall automatically replace the terms of this Agreement. A Client’s continued use of the Services following the posting of a revised Agreement will constitute his acceptance of the revised Agreement.

Terms of use

It is strictly prohibited to smoke inside our vehicles, even if windows are open. The Chauffeur will not operate the vehicle on roads that are too small to navigate, nor in areas that can be considered dangerous for either the vehicle or its occupants. Illegal goods or substances are not allowed aboard LP vehicles. In case any of these policies are violated, LP will terminate service to the Client and shall be deemed to have fulfilled its contractual obligations to the Client under the Agreement. The Client shall be fully liable for any damages (including loss of revenues for downtime during repairs) to the vehicle caused by the Client or his guests, as well as third party damages created e.g. from opening a vehicle door into another vehicle or stationary object. LP will not be responsible for any belongings left while the Client is in or out of the vehicle. LP cannot guarantee the availability of overtime. Therefore we kindly request the Client to notify us in advance in case it is likely that he may wish to lengthen the itinerary or the usage time of the LP limousine, which can be arranged only if the overtime use is not detrimental to other clients. The Chauffeur is instructed to respect the law and will not excessively speed, even in case of delays.

Force majeure

LP guarantees that all our vehicles are regularly maintained to ensure highest standards. However, if contract terms cannot be met due to conditions outside our control, including weather, accidents, traffic congestion, road closures, accidents, mechanical failure, mechanical breakdown etc., we will notify the Client as early as possible of these conditions and resulting delays. We will provide assistance with finding solutions with other service providers and invite them to enter into their own contractual agreement with the Client. LP rejects any liability towards the Client and third parties in case of missed meetings, travel connections etc. The Client acknowledges that road travel is subject to a variety of potential issues, which may all lead to unexpected delays.

Fees

Our standard fees for the most likely destinations are detailed below. Please contact us for other destinations or longer trips. Please note the following:

- Indicated fees are one-way fares to the destination, out of Luxembourg-City, and cover the journey (including fuel, tolls and Chauffeur time) as well as a 30-minute complimentary waiting time on all pick-ups.

- The minimum fee is € 200.
- Under Luxembourg law, VAT does not apply on international fares.
- In case you require a return trip, €50/hour of waiting time will be added to your invoice.
- In case you require a return trip with an overnight stay, you will have to cover the Chauffeur’s hotel bill, including parking in a safe area, as well as food and beverage, in addition to fares and waiting time fees.
- LP may charge the contract amount 24 hours prior to the date of service.

Category	Destination	€, incl. VAT
Business trips	Frankfurt /Main	500
	Düsseldorf	510
	Cologne	510
	Strasbourg	440
	Paris 75001	770
	Brussels	440
	Antwerp	530
	Ghent	570
	Basel	740
	Zurich	900
Leisure trips	Den Haag	750
	Black Forrest – Baden Baden	530
	Black Forrest – Hinterzarten	670
	Reims / Champagne	450
	Knokke – Zoute	680
Connecting trips	Maastricht	440
	Brussels Zaventem Airport	440
	Charleroi Airport	430
	Frankfurt Rhein–Main Airport	500
	Frankfurt Hahn Airport	250
	Roissy CDG Airport	750
	Amsterdam Schipol Airport	800
	Metz Trainstation	200
	Nancy Trainstation	250
	Gare Lorraine TGV Station	200

Illustrations: (1) The Client wishes to attend a 2-hour business lunch in Cologne. A same-day return trip to Cologne with 2 hour waiting time will be charged € 610, all-inclusive. (2) The Client wishes to be driven to Brussels on Monday morning and be driven back to Luxembourg on Friday evening. This will be charged € 880.

Late cancellation

Up to 24 hours before departure, cancellations are free of charge. Thereafter, cancellations up to 3 hours before departure are billed at 75% of the quoted service fee. No shows and driver onsite cancellations are subject to the full service fee plus any applicable wait time charges.